

COMPASSIONATE  
HEALTH CENTER

2022

# Annual Report

Providing Quality  
Healthcare for the  
Uninsured of Fulton  
County

Our mission is to provide underserved and uninsured adults of Fulton County, Indiana and surrounding areas with high quality integrated healthcare services.

# THE TEAM

## CHC BOARD OF DIRECTORS

Justin Miller, President  
Janell Mulligan, Vice President  
Alan Fisher  
Maurice Cohagen  
Debbie Potter

Melinda Straeter, Treasurer  
Vicki White, Secretary  
Angela Ramirez  
Nancy Waggoner  
Curt Haussmann



Dr. Kevin O'Brien  
Medical Director



Mary Kay  
Executive Director



Linda Milliser  
Office Manager



Jayme Parker  
Nurse Practitioner

## VOLUNTEERS

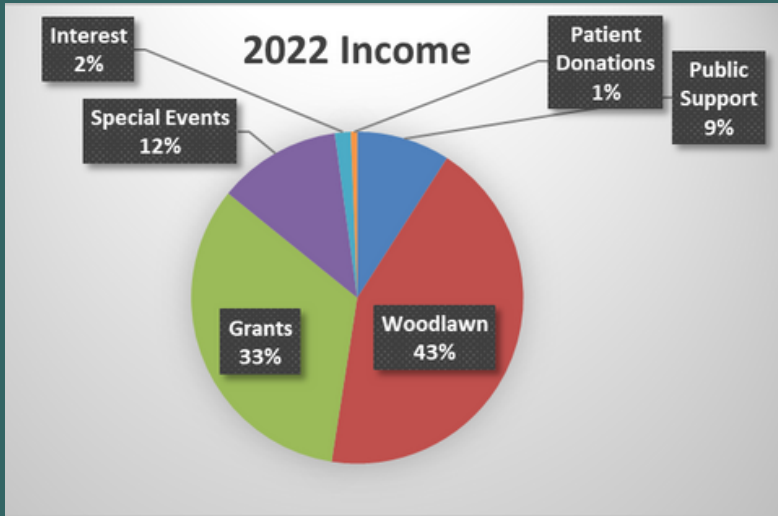
Maureen Neeley, Barb Troyer, Debbie Potter, Brie Notz, Pat Hoover, Dr. Negreros, Jean Cloud, Joyce Kline, Joyce Sroufe, Juleen Newcomer, Linda Alley, Lottie Smoker, Deb Stevens, Therese German, Sharon Mutchler, Val Conley

## NETWORKING PARTNERS

Woodlawn Hospital, Woodlawn Medical Professionals, 4C Health, Webb's Family Pharmacy, Northern Indiana Community Foundation, Purdue Extension, Fulton County Health Department, Dr. Michael Laszynski, Rochester Dental Center, Rochester Family Dentistry, Family Eye Care, Summit Radiology, Great Lakes Anesthesia, Indiana Breast Cancer Awareness Trust, REAL Services and all of the businesses and private donors who continue to support our clinic.

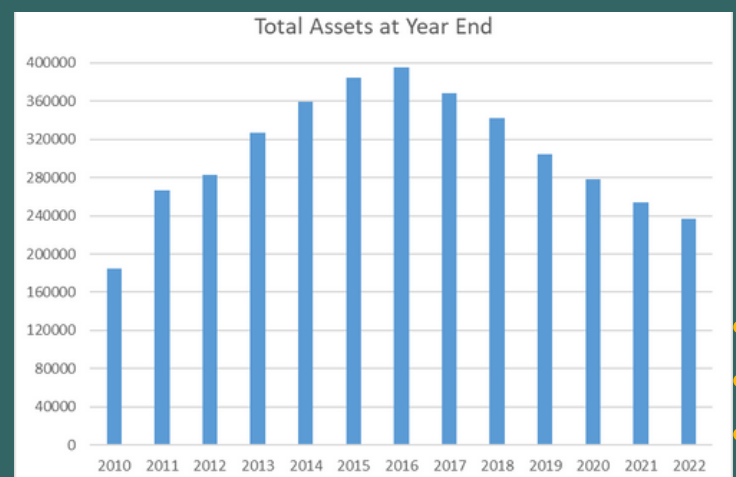
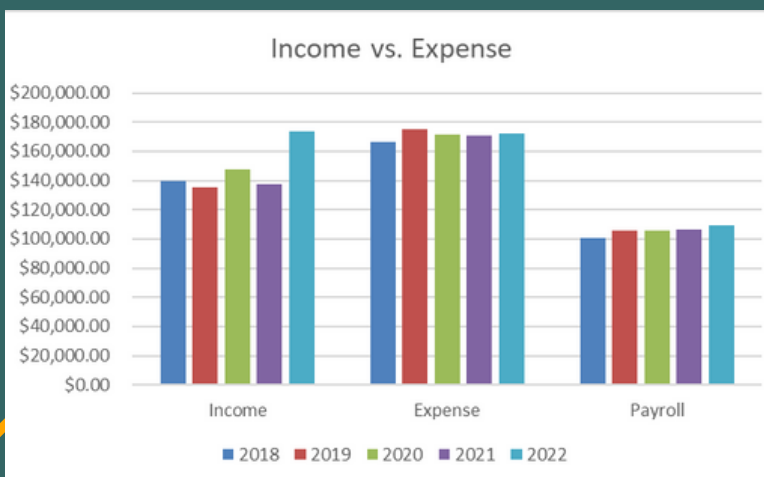
**THANK YOU  
SO MUCH!**

# FINANCIALS



The clinic has been very fortunate that Woodlawn Hospital has supported the clinic since its inception in 2009. For the past several years, Woodlawn has contributed \$75,000 to the clinic. Due to the recent efforts to decrease spending, Woodlawn has decreased their support for 2023 by \$25,000. In addition effective 1/1/23, Woodlawn is no longer able to provide ancillary services for our patients free of charge.

While expenses have remained stable for several years, they continue to exceed income. We received a grant for \$25,000 from the Catholic Diocese of Lafayette in 2022 which was not in our budget. We anticipate spending an additional \$100,000 in 2023 to cover medical expenses outside of the clinic. That increase coupled with the decrease of \$25,000 from Woodlawn paints a grim picture for 2023. Cash on hand on 12/31/22 was \$236,585 which included our investments which have decreased from \$100,000 invested in 2021 to \$90,281 at 2022 year end.



# ANNUAL TOTALS



**145**

Number of patients



**621**

Number of visits



**1446**

Volunteer hours



**37**

Number of ED visits



**70**

Avoided ED visits

## Demographics

\*Male - 47% Female - 53%

\*Caucasian - 59% Hispanic - 37%

\*Employed - 63% Unemployed - 31%

\*Rochester - 62% Akron - 27% Kewanna - 5%

**13**

Years of Service to Fulton County



**>16,000**

Total Patients Served

The number of patients being seen in the clinic stays fairly static at around 150 but the actual makeup of that number is very dynamic. Patients come to us as uninsured. They might get a new job or get new employment benefits which include health insurance so they leave us only to lose that job or benefits and return to the clinic. We started 2022 with 149 patients and ended with 145, however, we had 33 new patients, 14 returning patients and 51 patients who left our clinic. We call this the 'churn' in healthcare. While the number of patients in the clinic is not all that high, for those people we care for, we are their only hope for medical coverage.

# SUMMARY

Compassionate Health Center opened in 2009 providing free medical care for the uninsured. The clinic has continued to provide that service for the last 14 years. For the last 10 years we have networked with local dentists who provide needed dental procedures for our patients at a reduce charge. Those charges are paid by funding from a grant from REAL Services, having provided nearly \$150,000 worth of dental for our patients. After seeing how successful this networking with local providers was, the clinic entered into an agreement with Family Eye Care who provide free vision services for our patients. Akron Lions provide funding to pay for glasses which Family Eye Care provides at a deeply discounted fee. The clinic networks with 4C Health to provide free mental health counseling at the clinic. We provide free and low-cost medications for our patients through the generosity of many pharmaceutical companies. In 2022, we entered into an agreement with Abbott to provide Libre sensors for our diabetic patients. This state-of-the-art continuous glucose monitoring system allows the provider and the patient to learn invaluable information about our diabetics and their disease. We continue to provide quality care which keeps our patients healthier and out of the hospital, thus helping to reduce bad debt for the hospital and benefits the residents of the county.



## Our Performance

We are a member of National Association of Free and Charitable Clinics (NAFCC). We received a gold quality seal from NAFCC last year which is the highest quality distinction they award. This was based upon different quality indicators which were reported in our annual report to the association. This was the second year in a row for us to get this ranking.

We were nominated for REAL Services Agency of the year. We received the award in 2021 and were nominated again in 2022 and just received word that we have been nominated again for 2023. In addition, we were recently nominated for Fulton County Chamber 2022 Community Award for Organization of the Year.

Recently, Dr. Negreros volunteered in the clinic. He said that he really enjoyed the fact that he could spend as much time as the patient wanted during his visit, a luxury that a fee for service clinic seldom provides. He stated that the quality of care being provided in the clinic just amazes him and he is so glad to be able to volunteer a few times per year.

# CONTACT US



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**COMPASSIONATE  
HEALTH CENTER**

# LOOKING AHEAD

2023 promises to bring some challenges as we implement new plans to continue our mission. The Board of Directors has approved an ambitious plan to financially assist our patients with services provided outside of the clinic.

CHC patients must apply for Medicaid and if approved, transition out of the clinic. If not approved, patients may then apply for Woodlawn Hospital's Compassionate Care (charity).

The clinic plans to pay 50% of the discounted fees for service at Woodlawn Hospital and other service providers. The cost for this assistance is projected at approximately \$100,000 for 2023. The clinic will be even more dependent on the generosity of donors to fund this plan.

In addition, it is projected that many current Medicaid patients might lose their coverage which would mean an increase in patients for the clinic.

Please consider a donation to Compassionate Health Center. It will help us to change lives in Fulton County.